

Date: 12.03.2020

## CoVid-19 / CoronaVirus: Official Communication

Dear Customer,

Following the recent communication of the latest provisions from the Norwegian government, Servi Group would like to update you on the current situation and clarify any uncertainty concerning deliveries from Servi Group.

Bans and limitations regulated by the Norwegian government do not affect Servi operation at the time being. Servi Group can receive and process orders without any consequences.

Servi supply chain department gets weekly updates from our 3<sup>rd</sup> party suppliers to foresee and avoid possible delays as early as possible. Servi Group will do all in its power to secure future deliveries are on time.

Servi Group has taken the following actions to avoid infections amongst our employees:

1. No air travels
2. Home office for almost all office employees
3. Increased hygienic precautions
4. All visitors to Servi must complete a corona infection questionnaire before being granted access to visit our facilities.
5. Servi is working with a digital solution to invite customers to do inspections and test remotely via a digital platform.

Servi Group, like other Norwegian companies, has immediately adopted specific procedures and practices suggested by the Norwegian government and will continue to do so in the coming days, both towards its employees and subjects outside the organization.

We will keep you updated on our situation if dramatic changes occur. If any additional information is needed, please do contact us for further clarification.

Best Regards

**Servi Group AS**



**Nils Fredrik Rusten**

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